

Schedule of Improvement Targets which have been proposed for reclassification/deletion

Ref.	Short Description	Target Classification (proposed)	NSI / PAM / SID / Local	Reason for Reclassification / Deletion
SOCIAL SERVICES FOR CHILDREN				
SCC/034	The percentage of child protection reviews carried out within statutory timescales during the year. <i>* Ranked 8th in Wales for 2011/12</i>	Incremental	SID	Consistent performance has been achieved for this performance indicator and good progression is being made towards the aspirational target.
SCC/025 (IP)	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations. <i>* Ranked 18th in Wales for 2011/12</i>	Maintenance	PAM	Performance is currently at 95% so far for 2012/13, the quarter 3 performance was 94%. Performance for 2011/12 was 79.98%.
SCC/030a	The percentage of young carers known to Social Services who were assessed. <i>* Ranked Joint 1st in Wales for 2011/12</i>	Maintenance	PAM	Performance has improved with new processes in place with Barnardos. The Service is confident that it will be able to maintain this good performance going forward, and have proposed a maintenance target which reflects the reality of working with young carers who may not always choose to accept services.
SCC/030b	The percentage of young carers known to Social Services who were provided with a service. <i>* Ranked Joint 1st in Wales for 2011/12</i>	Maintenance	SID	

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SCY/001a	<p>The percentage change in the average number of hours of suitable education, training or employment children and young people receive while within the youth justice system by: children and young people of statutory school age</p> <p><i>* Ranked 6th in Wales for 2011/12</i></p>	Maintenance	SID	<p>This is a performance measure the service has had concerns about with regard to the its usefulness for a number of reasons, including the following:</p> <p>The indicator looks at the number of hours in ETE the day before the start of a statutory order, and then compares it with the hours of ETE the day before the order ends. It does not take into account any ETE undertaken between these dates.</p> <p>The indicator only looks at young people whose statutory order is completed in the quarter. In quarters where very few orders have been completed, any reduction in ETE hours by a single young person can have a huge effect on the final figure.</p> <p>Although this is a PI still used by the YJB, the Youth Justice Service is not the education provider, and can only assist young people in accessing ETE opportunities.</p>
SOCIAL CARE FOR ADULTS				
PSR/006L	<p>The average number of calendar days taken to deliver low cost adaptation works in private dwellings where the Disabled Facilities Grant process is not used (under £500).</p>	Incremental	Local	<p>Performance has been positive so far during 2012/13, but in the short term this indicator will be impacted by staffing levels and the effect of TSSA so large improvements are less achievable.</p>

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HOUSING				
HLS/006aL	The total amount of rent collected during the financial year from current and former tenants as a percentage of the total rent collectable for the financial year, in Permanent accommodation.	Maintenance	Local	Although progress has been made on this indicator this year, Welfare Reform including the 'bedroom tax' threatens some tenants ability to pay. Although some tenants are prepared to downsize to mitigate against this we do not have the housing stock to accommodate this.
HLS/013L	The total amount of rent lost due to lettable units of permanent accommodation being empty as a percentage of the total rent debit for the financial year.	Incremental	Local	Steady and sustained improvement has been made on this indicator and should continue as the service strives towards improving letting times.
HLS/010cL	Average number of calendar days taken to complete non-urgent repairs.	Incremental	Local	Much improvement has been made on this indicator during 2012/13 but continuing improvements in performance will depend on levels of emergency and urgent repairs.

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ASSETS & TRANSPORTATION				
EEF/002ai (IP)	The percentage change in carbon dioxide emissions in the non domestic public building stock <i>* Ranked 12th in Wales for 2011/12</i>	Delete	NSI & PAM	This PI has been dropped as an NSI and PAM nationally. It has been proposed that this PI should be deleted and replaced with a new local indicator for the Carbon Reduction Commitment.
PLANNING				
PLA/005	The percentage of enforcement cases resolved during the year within 12 weeks of receipt <i>* Ranked 9th in Wales for 2011/12</i>	Incremental	SID	There is need for period of stability and time to reflect the national average, following strong recent progress in this area.
PUBLIC PROTECTION				
PPN/008i	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self assessment questionnaire during the year for Trading Standards. <i>* Ranked 4th in Wales for 2011/12</i>	Maintenance	SID	Although a higher level of performance has previously been achieved, the service is seeking to maintain a level of at least 75% going forward.
PSR/007c	Of the Houses in Multiple Occupation known to the local authority, the percentage that: are subject to enforcement activity	Management Information	SID	As this PI varies across the Country in respect of whether good performance is higher or lower, it is proposed that this PI is reclassified as Management Information.
IA4.2L3	Develop targets for increasing satisfaction levels by 5% per year over baseline overall Satisfaction Rate of 78% identified in 2009/10.	Delete	Local	The service is currently awaiting the outcome of a recent survey that has been extended to cover previously untargeted customers and it is likely that this will have a significant effect on future target levels. Therefore a new PI will be developed to replace this one.

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EDUCATION				
EDU/002aiL	The number of pupils (including those in local authority care) in any local authority maintained learning setting, who attain the age of 16 during the school year and leave full-time education, training or work based learning without an approved external qualification	Delete	Local	This figure is the numerator for EDU/002i and therefore forms part of the calculation for EDU/002i. This figure can be reported as part of the contextual information for EDU/002i.
EDU/002i	Reduce the percentage of learners leaving education without a recognised qualification. <i>* Ranked joint 5th in Wales for 2011/12</i>	Maintenance	PAM & NSI	Maintain performance at least at the present good level.
EDU/015b	The percentage of final statements of special education need issued within 26 weeks, excluding exceptions <i>* Ranked Joint 1st in Wales for 2011/12</i>	Maintenance	NSI	Propose the classification should be changed to Maintenance in consideration of the previous good levels of performance which are expected to continue.
EDU/009a	The average number of school days that permanently excluded pupils did not receive an offer of full time appropriate education provision during the academic year	Maintenance	SID	If 0% exclusions are achieved as the Authority is targeting then this PI will be of no value.
EDU/002aiiL	The number of pupils in local authority care in any local authority maintained learning setting, who attain the age of 16 during the school year and leave full-time education, training or work based learning without an approved external qualification	Delete	Local	This figure is the numerator for EDU/002i and therefore forms part of the calculation for EDU/002ii. This figure can be reported as part of the contextual information for EDU/002ii.

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SCC/002	The percentage of children looked after at 31 March who have experienced one or more changes of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the 12 months. <i>* Ranked 8th in Wales for 2011/12</i>	Management Information	NSI	Proposed reclassification to Management Information due to the lack of direct control the authority has over performance.
FINANCE				
DWP1L	Time taken to process Housing Benefit (HB) and Council Tax Benefit (CTB) new claims	Incremental	Local	It is difficult to assess the effect of Welfare Reform on the performance targets for Benefits and therefore they have been kept the same for 2013/14 but incremental improvements are sought aspirationally.
DWP2L	Time taken to process Housing Benefit (HB) and Council Tax Benefits (CTB) change events	Incremental	Local	